

# Nursing Management<sup>®</sup>

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## Safety Solutions



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### Workplace Safety

#### 8 **Mitigating workplace violence: An interdisciplinary approach to a behavioral response team**

Patient-initiated workplace violence poses physical and psychological threats to hospital employees. Interdisciplinary leaders at an urban, academic medical center collaborated to design and implement a Behavioral Emergency Response Team to continue their efforts toward the goal of zero employee and patient harm.

By Susan Spezzano, MSN, RN, NEA-BC; Rosanne Raso, DNP, RN, NEA-BC, FAAN, FAONL; and Jaclyn McLoughlin, MSN, RN, CCRN



### Technology

#### 16 **Virtual nursing and the impact on safety**

Virtual nursing is being adopted at an exponential rate, resulting in rapid changes in practice. This article describes virtual nursing care models for inpatient populations and discusses their impact on safety.

By Bonnie Clipper, DNP, MA, MBA, RN, CENP, FACHE, FAAN

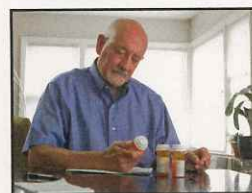


### Mobility

#### 23 **Perceived nursing barriers to early mobilization of hospitalized patients**

An understanding of the perceived barriers to incorporating early patient mobility into nursing workflows can help guide the development of improved workflows, new models of care, and ongoing education and enable nurse leaders to impact nurse-sensitive indicators and patient-related outcomes.

By JoAnn Silcox, DNP, RN, CCTM and Jeffrey N. Doucette, DNP, RN, NEA-BC, FAAN, FACHE



### Medication Safety

#### 30 **Practice review: Medication reconciliation in the ambulatory setting**

Patients being treated in the ambulatory setting have the potential for multiple prescribing providers, increasing the risk of medication discrepancies. A thorough medication reconciliation with every patient encounter can aid in preventing these adverse events.

By Steven E. Marshall, DNP, MSN, BSN, RN



### Mental Health

#### 36 **Managing an emotional meltdown: Neuroscience-informed behavior change**

Controlling your emotional reactions can be challenging, especially in high-pressure situations. Discoveries in neuroscience provide critical lessons and evidence-based practices for understanding and effectively managing emotional reactivity.

By Patricia C. Pilette, EdD, APRN, FAPA, BCPC

COVER PHOTO: CoreDESIGN/SHUTTERSTOCK



## Violence Prevention

### 41 **The buck stops with you: Zero tolerance for violence toward nurses**

The data continue to show that nurses are the healthcare professionals most affected by workplace violence, specifically assault. Nurse leaders are in a unique position to declare zero tolerance and foster change in their respective organizations.

By Nicole George, MSN, RN, NEA-BC and Catima Potter, MPH



## Staffing

### 46 **Enhancing safety with a hospital nursing assistant training program**

Results of a 2-day workshop for nursing assistants on job satisfaction, delegation, and missed nursing care may help improve education programs across all nursing levels, positively impacting patients, staff, and the organization.

By Pamela J. Bishop, PhD, RN, CNS-BC and Shanna L. Negron, DNP, RN, CMSRN, CNL, NP-BC

## DEPARTMENTS

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#### **The evolution of safety solutions**

By Jeffrey N. Doucette, DNP, RN, NEA-BC, FAAN, FACHE

### 56 Leadership Q&A

#### **Improving care quality using the Plan-Do-Study-Act method**

By Nora E. Warshawsky, PhD, RN, NEA-BC, FAAN



## The Nursing Management Podcast

In this episode, we talk with Dr. Jeffrey Doucette about the Safety Solutions issue, the evolution of safety in the healthcare profession, and his experience as the guest editor.



## NEXT MONTH

Onboarding experienced nurses  
Burnout prevention and nurse retention  
Preceptorship-to-hire program, part 2



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